

GULF COAST REGIONALLY COORDINATED TRANSPORTATION PLAN



AGENCY SURVEY UPDATE

Houston-Galveston Area Council

April 2017

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TABLE OF CONTENTS

	PAGE
INTRODUCTION	4
METHODOLOGY	4
SURVEY RESPONSES	6
Characteristics of Responding Agencies	6
Transportation Services Provided	7
Transportation Needs Identified	8
Most Useful Transportation Services Identified	9
Primary Transportation Barriers	10
COORDINATION EFFORTS	11
Existing Coordination Activities	11
Level of Coordination	12
Obstacles to Coordination	14
Coordination Enhancements	15
CONCLUSIONS	15
RECOMMENDATIONS	16

LIST OF FIGURES

FIGURE 1. Type of Organization	6
FIGURE 2. Transportation Services	7
FIGURE 3. Transportation Needs	8
FIGURE 4. Most Useful Transportation Service	9
FIGURE 5. Level of Support for Coordination	11
FIGURE 6. Strategic Plan	13

LIST OF TABLES

TABLE 1. Primary Transportation Barriers	10
TABLE 2. Biggest Constraints	14

APPENDICES

Appendix A – Transportation Agency Survey Instrument17
Appendix B – Transportation Agency Survey Mailing List27

INTRODUCTION

To determine the level of, and commitment to, existing transportation coordination activities throughout the Gulf Coast region, the Houston-Galveston Area Council developed and administrated two survey instruments in two phases:

- Phase I – The Transportation Resources Inventory Survey (TRI), which focused on identifying transportation resources in the region, documenting current service parameters and geographic coverage identified by respondents, and revealing where gaps in service exist. The TRI was completed in August 2016 and had a 28% response rate.¹
- Phase II – Stakeholder/Agency Survey, which focused on the identification of regional coordination efforts as well as constraints/obstacles and opportunities encountered in providing and coordinating transportation services.

The purpose of the Phase II survey is to better understand the challenges and opportunities associated with the delivery of regional public transportation services for priority populations that include seniors (persons 65 and older), persons with disabilities, persons of low income, veterans and youth. The result will establish a planning framework about the barriers of coordinating public transit and human service transportation, identify transportation coordination activities, and develop recommendations for improving transportation coordination.

This report documents the results of Phase II.

METHODOLOGY

The Agency Survey was administered through an on-line questionnaire that could be accessed at www.surveymonkey.com. The survey tool, included in Appendix A, was designed with questions that were short and easy to understand, to make it as convenient as possible for stakeholders to respond. The survey was intended to be applicable to agencies and organizations that do not operate transportation, as well as those that do. The first eight questions of the survey were designed to be answered by all respondents and sought information about the responding agency, followed by three questions on the agency's transportation needs, and the last ten questions were focused on local coordination efforts.

Invitations to participate in the survey were distributed by email to 133 organizations on October 31, 2016. Only 13 of those organizations responded by the survey closing date. Because of this low response rate, the survey was held open until November 29, 2016 and follow-up phone calls and emails were made to encourage better participation. As a result, the response rate improved from 9% to 15%. A total of 35 organizations responded, although 15 were later removed because they were duplicates or otherwise disqualified for incompleteness.

¹ See the Regionally Coordinated Transportation Plan (RCTP) Appendix D for the TRI Report which is available under separate cover.

Survey respondents whose information are included in the survey results are as follows:

- 1) American Red Cross
- 2) Brazoria County Center for Independent Living
- 3) City of Baytown
- 4) City of West University Place
- 5) Cypress Assistance Ministries
- 6) Elite Transit
- 7) Fort Bend County Public Transportation Department
- 8) Fort Bend Seniors Meals on Wheels
- 9) Friends of Elder Citizens, Inc.
- 10) Galveston Island Transit
- 11) Gulf Coast Connect Transit
- 12) Gulf Coast Workforce Board
- 13) Harris County Transit CSD
- 14) Houston's Amazing Place, Inc. dba Amazing Place
- 15) Interfaith of The Woodlands
- 16) Katy Area Ride Service
- 17) Metropolitan Transit Authority of Harris County
- 18) Mounting Horizons Inc.
- 19) Northwest Assistance Ministries
- 20) The Woodlands Township

SURVEY RESPONSES

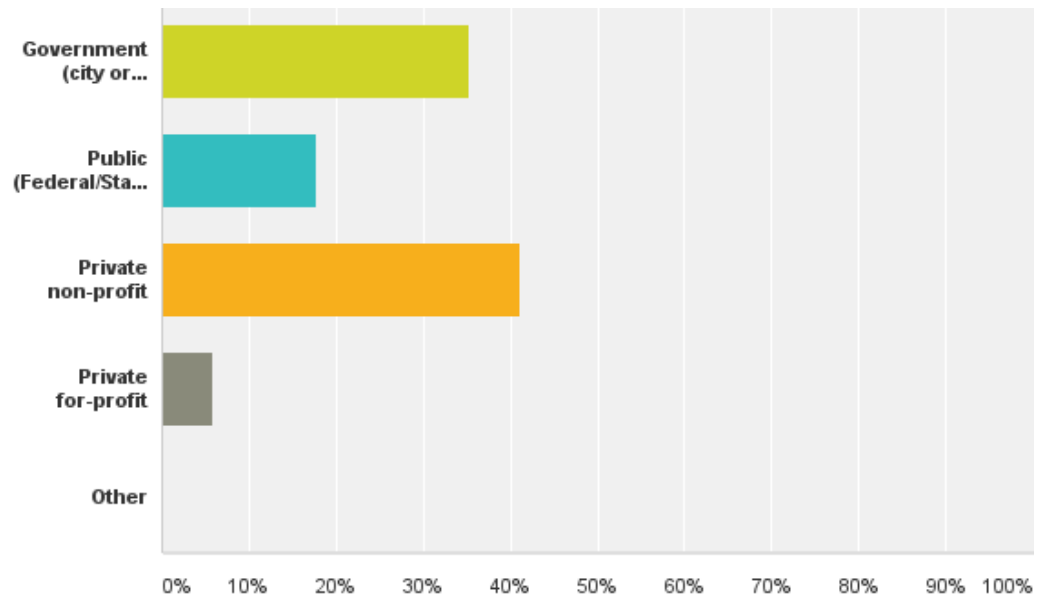
This section of the report summarizes the general findings and discusses the major topics covered in the survey. It highlights major trends in the responses and a few outlying answers provided by some respondents.

Characteristics of Responding Agencies

The introductory part of the survey collected contact data in addition to basic descriptive information about the organization (such as whether they are a city or county government organization, a private non-profit or private for-profit organization, and what type of agency, if public). The largest group of responding agencies were private, non-profit organizations (41%), followed by government entities (city or county, at 35%). (Figure 1).

Respondents were asked to identify the characteristics of the client population for whom their transportation services were targeted. It is important to note that there is some overlap in the categorization of clients served; for example, where applicable, seniors (persons 65 years and over) and persons with Limited English Proficiency (LEP) may also be counted as clients with low-income. Overall, seniors were the largest group of clients served by the responding agencies at 67%. The general population and people with disabilities, both were at 60%. Next were veterans at 53%, followed by persons with Limited English Proficiency (LEP) and persons of low income, both accounting for 40% of the clients served by the agencies. Few of the agencies and organizations reported that they served children and youth.

Figure 1: Type of Organization



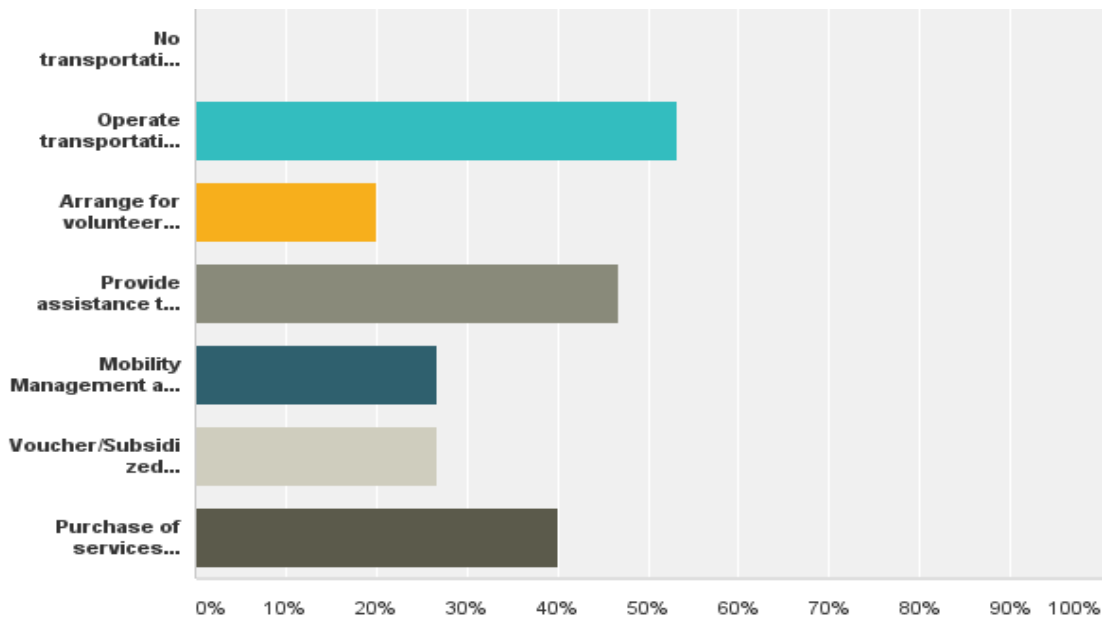
Transportation Services Provided

The organizations surveyed were asked to describe the type of transportation service they provided and prompted to make a choice from a list that included:

- No transportation operated, contracted or arranged;
- Operate transportation with full responsibility by this agency;
- Arrange for volunteer drivers;
- Provide assistance to obtain transportation;
- Mobility Management and Transportation;
- Voucher/Subsidized Transportation;
- Purchase of services provided by another entity under contract to your agency.

Figure 2 presents the responses to this question given by the stakeholder agencies and organizations.

Figure 2: Transportation Services

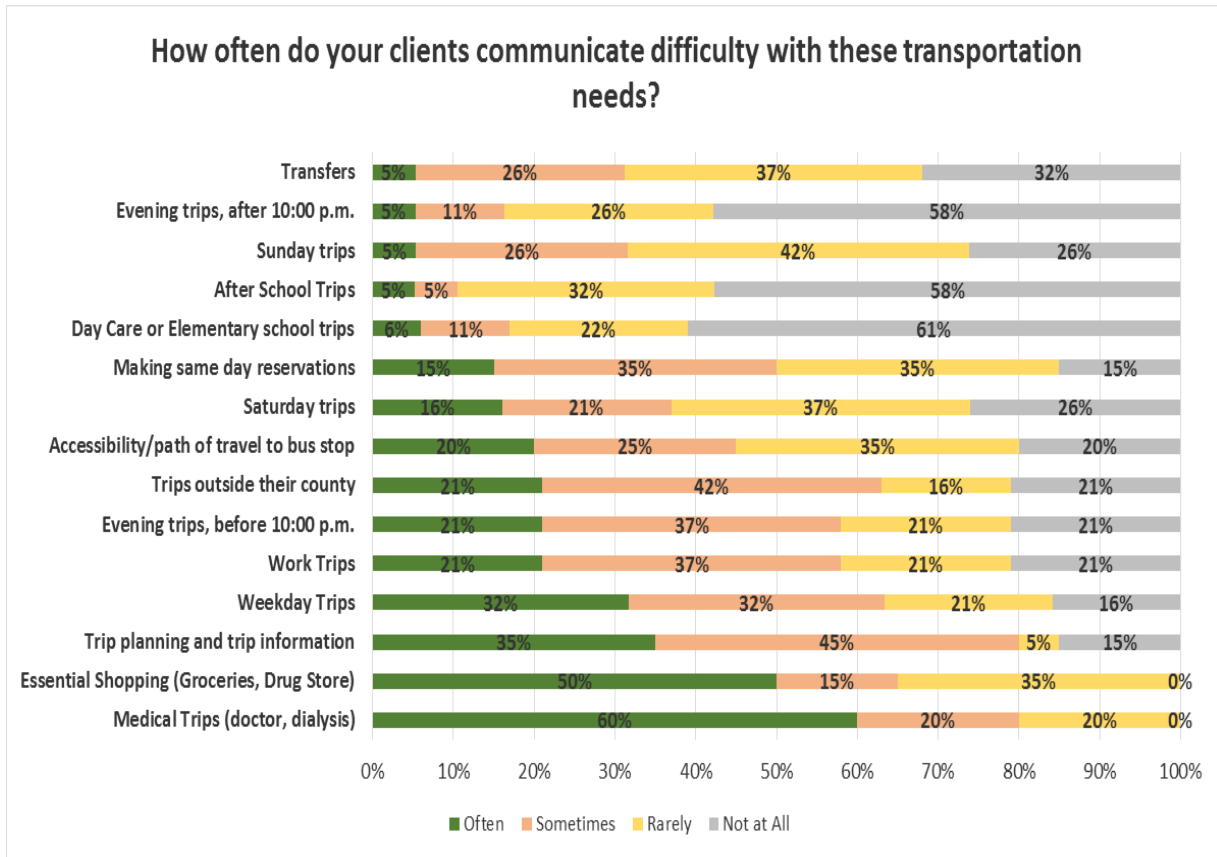


Over half of the respondents indicated that operating a transportation service was their full-time responsibility. These same agencies, however, not only directly provided transportation services, but also purchased transportation services on behalf of their clients and provided assistance to their clients to obtain transportation. Slightly more than 26% use “Mobility Management Transportation” and voucher/subsidized transportation services for their clients.

Transportation Needs Identified

The survey respondents were also asked to indicate the most common type of trips their clients requested for transportation. Medical trips and essential shopping trips (such as to grocery and drug stores) are listed as the most often communicated transportation needs by their clients. In addition, trip planning and trip information and weekday trips were high frequency responses.

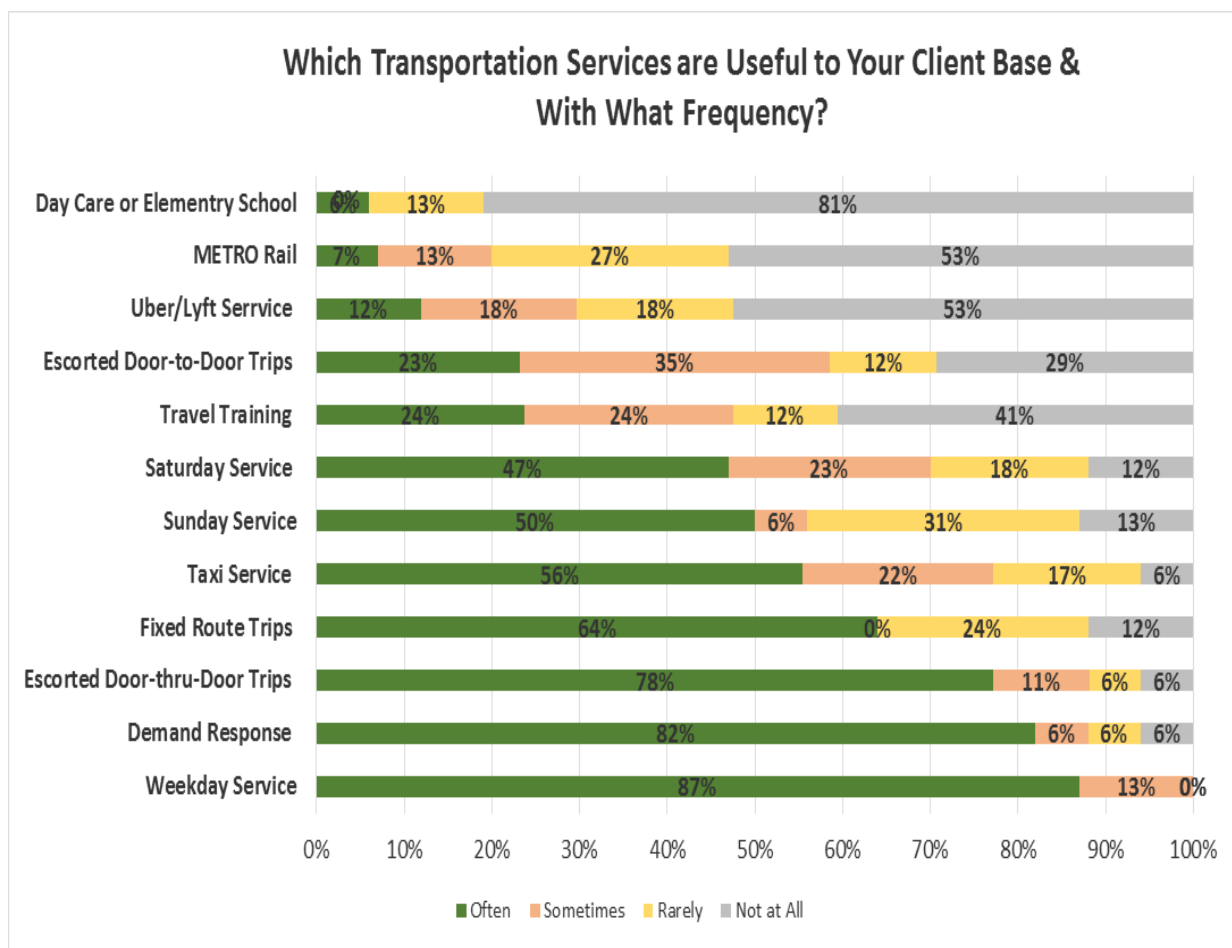
Figure 3: Transportation Needs



Most Useful Transportation Services Identified

Similarly, respondents were asked to rank the transportation services that are useful to their client base. The three most useful transportation service were weekday service, demand response service and escorted door-thru-door trips.

Figure 4: Most Useful Transportation Services



Primary Transportation Barriers

Survey respondents were asked to identify the primary barriers to accessing needed transportation services. Most respondents identified the lack of transportation service in outlying and rural areas and others indicated the lack of resources to provide needed transportation services. The following table describes some of the identified barriers by respondents.

Table 1 – Primary Transportation Barriers

Agency	Barriers
Montgomery County – Interfaith of The Woodlands	Lack of public transportation in the County. Interfaith of the Woodlands provides a supplemental transportation program for clients in Montgomery County.
Fort Bend Senior Meals on Wheels	Communication with dispatch and length of time on the bus
Fort Bend County Public Transportation Department	Availability
Galveston Island Transit	Lack of transportation service outside the county
Harris County (City of West University Place)	Lack of vehicle and driver
Harris County CSD – Transit Services	Seniors and people with disabilities have expressed infrastructure issues, such as sidewalks to get to buses
Katy Area Rides Service	Harris County RIDES program is too expensive. They are only able to provide taxi services in the Katy area. The Fort Bend Transportation will not cross the county line to take people to medical facilities in the Katy area.
Houston’s Amazing Place, Inc.	Not enough resources to provide door to door services for people with dementia. Shared rides can be difficult for the elderly due to the length of the trip and bathroom needs.
Northwest Assistance Ministries	Lack of transportation past FM 1960, far northwest side. Need short distance transit services for doctor, grocery stores, pharmacy, etc.
City of Baytown	The current on-demand services are not very reliable. Lack of communication - bus/taxi closures happen with no prior notices (i.e. in case of holidays).
Cypress Assistance Ministries	No fixed route service in the Cypress-Fairbanks area
Gulf Coast Workforce Board	Availability and ease of use
Brazoria County Center for Independent Living	Lack of transportation services in the rural part of Brazoria County. Other barriers include accessibility of path to or at the bus stop.
The Woodlands Township	Lack of First-mile/Last mile service.
Mounting Horizons Inc.	Lack of transportation for medical appointments, post-secondary education, and work within individual county and outside the different counties. Limited providers for demand response and paratransit trips. Looking to leverage existing purchase of service to entice more transportation providers with accessible vehicles to the area to fill the need.
American Red Cross	Infrastructure issues – lack of sidewalks to get to buses
METRO	Lack of ADA accessibility including the existence of sidewalks; extensive service area and limited ability to cover that extensive service area fully with a finite budget; and the relocation of needed social service/medical facilities from locations which are easily accessible by transit to locations that are more distant (e.g. Social Security office from Smith and Elgin to location south of IH 610).

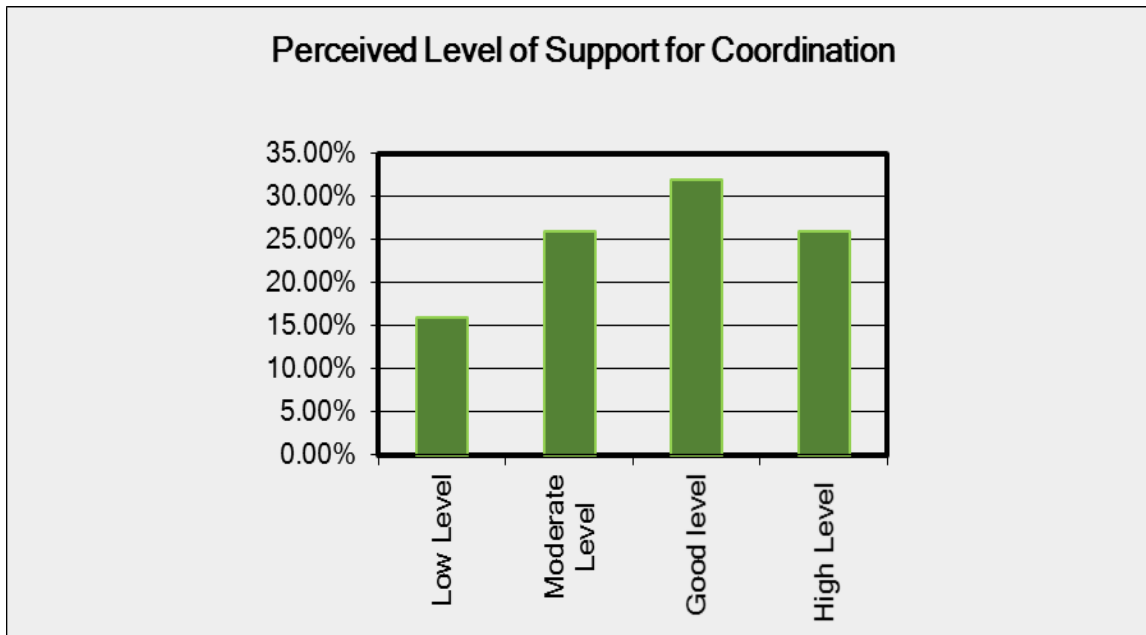
COORDINATION EFFORTS

Existing Coordination Activities

Approximately 56% of the survey respondents reported that they know of an organization or committee that has been assigned with the responsibility of coordinating transportation services among transit providers, human service agencies, and consumers (e.g. United Way, Conroe-The Woodlands UZA Committee, RTC Subcommittee). Most of these agencies are already participating in different types of coordinated activities or were interested in coordination of their transportation services with other agencies or organizations. Almost all the respondents are now sharing vehicles and are coordinating in joint insurance purchasing. Half of the respondents were interested in joint purchasing of vehicles, joint staff training, and cooperative public marketing and public information activities. More than half of the respondents indicated that their agency had resources available for community transportation.

When asked about sustained support for coordinated transportation planning among elected officials, agency administrators, and other community leaders, over 30% of respondents rated the support as good, and over 25% rated it moderate to high. (Figure 5).

Figure 5: Level of Support for Coordination



Similarly, transportation stakeholders were asked to rate the commitment towards coordinating transportation services and maximizing resources by local elected officials, transit agencies, and human service organizations. 30% responded that the level of commitment was good, while 25% rated the level of commitment towards coordinated efforts as “high”.

Level of Coordination

One of the most important component in assessing the level of coordination efforts that are underway is to determine what process has been used to identify duplicative services and to expand existing services. Survey respondents were asked if there is an on-going process for identifying duplication of transportation services, underused assets, and service gaps. Half of them responded “no”, 13% were unsure if any process existed and 38% responded “yes”.

Of those who responded “yes”, the following are their comments:

- *There is an adequate process by a local transportation management organization, but extremely poor support from the state level Medical Transportation Organization, specifically MTM, Inc.*
- *The City of Baytown’s Community Development Transportation Program assists residents with very low income. There is a need (gap) for assistance for residents with low-moderate income that cannot afford quality transportation. Duplication of services is managed through the American Red Cross and the City of Baytown. In our opinion, both agencies are currently being utilized effectively. Both agencies can always use increased funding to assist more residents.*
- *The Regional Coordination Plan engages all stakeholders in the planning process.*
- *In August 2015, METRO implemented its New Bus Network. One component was the elimination of duplicative services to better use existing resources. However, the Board-directed parameter for acceptable walking distance was reduced from 1/2 mile to 1/4 mile, in effect creating gaps where none existed previously (Note: based upon the original parameter, only 37 of 200K boardings were beyond 1/2 mile from an existing bus stop).*
- *There is an intermodal Transportation Committee.*
- *We have had the service gaps, but demand still far exceeds capacity. The biggest concern is lack of public transit outside of the Highway 6, 1960 corridor. There is also a huge barrier trying to travel between counties*

To gain further clarification, respondents were asked if there was a strategic plan to provide coordinated transportation services in their community. About half responded “yes” and the other half responded “no”, “not sure” or “N/A”. (Figure 6).

Of those who responded “yes”, the following are their comments:

- *We want to coordinate with transportation providers to provide access to people with disabilities through purchase of services, technology, and unified scheduling applications so transportation can be streamlined and the consumer can get the best rate for transportation. We feel that a database that can be used to broker trips with multiple transportation providers in the area for consumers to choose their trip provider will be an asset to the county.*
- *In the works through the Conroe-The Woodlands UZA Transit Advisory Committee.*
- *The strategic plan continues to be modified as more entities strive to work together to provide coordinated transportation.*
- *We must identify a champion to lead the cause.*
- *There is a regional coordinated transportation plan.*

Figure 6: Strategic Plan



Obstacles to Coordination

Oftentimes the success, or lack thereof, of coordination efforts are directly related to the issues that arise because of attempting to work with other providers and pool resources. Respondents were asked to identify the biggest constraints their organization encountered in providing and coordinating transportation services. Lack of funding to serve current needs was cited by respondents as the biggest constraint to coordination, followed by inadequate fixed route service and lack of awareness of other transportation services in their area. Lack of funding for service coordination and peak travel times were also noted. (Table 2).

Table 2: Biggest Constraints

Answer Options	Response Percent
Lack of funding to serve current needs	50%
Lack of funding for service coordination	28%
Insurance (e.g. our insurance policy does not allow us to carry non-agency passengers, etc.)	6%
Inadequate existing fixed route service provided by your agency or another agency	39%
State or other regulations are too restrictive regarding criteria for who is eligible for our transportation services.	6%
Peak travel times for our clients are the same as nearby agencies limiting vehicle sharing	28%
Unaware of other transportation services in the area	33%
Unable to mix and coordinate grants from different agencies	0%
Other	6%

Coordination Enhancements

Finally, respondents were asked to identify enhancements that would be most needed to improve and expand the coordination of public transit and human service transportation. The following is a snapshot of the key enhancement comments identified by respondents:

- Encourage cooperation among providers
- Coordinate scheduling, planning and timely implementation
- Increase/improve funding to expand services
- Promote seamless/regional fare
- Understand needs for a sustainable transit system under limited budget
- Fund coordination and collaboration
- Foster regional approach to service delivery
- Improve and expand transit to be available to everyone
- Implement centralized transportation center
- Educate public on transportation options

CONCLUSIONS

From the survey, it can be determined that, while there is some form of transportation services provided across the region, there are still unmet transit needs indicated by respondents. For example, public transportation services outside the METRO service boundary and in rural areas are limited or non-existent. Lack of transit services were identified around the FM 1960 corridor and Cypress area, the City of Pasadena and in the rural and some urban areas of Brazoria, Chambers, Fort Bend, Galveston, Montgomery, and Waller counties.

More than half of the respondents indicated that they are aware of an organization or committee assigned with responsibility of coordinating transportation services among transit providers and health and human service organizations. Most of these agencies were already participating in several types of coordinated activities or are interested in the coordination of their transportation services with other agencies or organizations.

Most respondents indicated funding as an obstacle and as a resource needed to enhance transportation coordination. Other constraints include inadequate fixed route services and lack of awareness of existing transportation services. Potential enhancements to improve coordination include cooperation among providers, increases in funding, the promotion of a seamless fare and coordinated services.

RECOMMENDATIONS

A combination of multiple coordination activities and coordination strategies are recommended to increase and improve transportation services for the region. The strategies include, but are not limited to, the following:

- Create collaboration among different types of providers for the purpose of improving service delivery, dispatching, and managing demands on transportation services.
- Identify steps to ensure taxi accessibility in the rural counties.
- Prioritize improvements to pedestrian paths of travel to fixed-route bus stops in areas of the region with high elderly and disabled populations.
- Build on the Google transit interface that is in progress for coordinated trip planning, rideshare and accessibility.
- Work on promoting cross-agency collaboration to promote seamless fare and cross-boundary travel.
- Work on developing a centralized transportation information center.
- Work on a plan to coordinate and consolidate federal and state grant programs.

APPENDIX A

Transportation Agency Survey Instrument

Regionally Coordinated Transportation Plan Agency Survey

Welcome to the Survey

The Houston-Galveston Area Council (H-GAC), in partnership with the Texas Department of Transportation-Public Transportation Division, is conducting a survey of Stakeholder Agencies relative to opportunities for improved regional coordination. The information from the survey will be incorporated into an update of the Gulf Coast Regionally Coordinated Transportation Plan (RCTP). Your assistance in responding to this survey will directly influence the plan's recommendations and ultimately result in an action plan designed to enhance local efforts for better coordination.

Please complete the survey by November 14, 2016 or sooner if possible. If special assistance is needed, contact Lydia Abebe by phone at (713) 993-4501 or by email to Lydia.abebe@h-gac.com. Thank you for your cooperation.

Section 1: Organizational Characteristics

1. Identity of Organization

Agency Name	<input type="text"/>
Contact Person	<input type="text"/>
Title	<input type="text"/>
Mailing Address	<input type="text"/>
City	<input type="text"/>
State	<input type="text"/>
Zip	<input type="text"/>
Telephone	<input type="text"/>
Fax	<input type="text"/>
Email	<input type="text"/>

2. Please provide a brief description of your agency or program.

3. Your Agency Type (Check one only)

- Government (city or county)
- Public (Federal/State/HHS)
- Private non-profit
- Private for-profit
- Other

4. Identify the client population your agency serves: (Check all that apply & include each individual in one group only, when estimating a "percentage" of total).

General Population	<input type="text"/>
Seniors, 65+	<input type="text"/>
Veterans	<input type="text"/>
Persons with limited English proficiency	<input type="text"/>
Persons with low-income	<input type="text"/>
People with disabilities	<input type="text"/>
Children & Youth	<input type="text"/>
Other	<input type="text"/>

5. What are the major functions/services of your organization? Check all that apply.

- | | | |
|---|--|---|
| <input type="checkbox"/> Transportation | <input type="checkbox"/> Job Training | <input type="checkbox"/> Income Assistance |
| <input type="checkbox"/> Health Care | <input type="checkbox"/> Employment | <input type="checkbox"/> Screening |
| <input type="checkbox"/> Social Services | <input type="checkbox"/> Rehabilitation Services | <input type="checkbox"/> Information/Referral |
| <input type="checkbox"/> Nutrition | <input type="checkbox"/> Diagnosis/Evaluation | <input type="checkbox"/> Recreation/Social |
| <input type="checkbox"/> Counseling | <input type="checkbox"/> Job Placement | <input type="checkbox"/> Homemaker/Chore |
| <input type="checkbox"/> Day Treatment | <input type="checkbox"/> Residential Facilities | |
| <input type="checkbox"/> Other (please specify) | | |

6. How does your agency assist consumers with transportation information? (Check all that apply)

- We don't assist or aid clients with transportation in any manner
- Provide clients with transit agency passenger guides/schedules
- Refer clients to transit agency guides or websites
- Plan trips for clients using Google Transit or an on-line trip planner
- Make telephone calls on behalf of riders
- Use 211 Resources to provide information to clients
- Other (please specify)

7. Please indicate the transportation services provided by your agency. (Check all that apply).

- No transportation operated, contracted or arranged
- Operate transportation with full responsibility by this agency
- Arrange for volunteer drivers
- Provide assistance to obtain transportation; clients responsible for follow-up
- Mobility Management and Transportation
- Voucher/Subsidized Transportation
- Purchase of services provided by another entity under contract to your agency. Please specify.

Regionally Coordinated Transportation Plan Agency Survey

Section 2: Your Agency's Transportation Needs

8. How often do your clients communicate difficulty with these transportation needs: (Rate all that apply)

	Often	Sometimes	Rarely	Not at All
Work Trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medical Trips (doctor, dialysis)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Essential Shopping (Groceries, Drug Store)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Day Care or Elementary school trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
After School Trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weekday Trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evening trips, before 10:00 p.m.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Evening trips, after 10:00 p.m.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saturday trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making same day reservations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility/path of travel to bus stop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transfers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trips outside their county	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trip planning and trip information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Which transportation services are useful to your client base and with what frequency? (Rate all that apply)

	Often	Sometimes	Rarely	Not at All
METRO Rail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fixed-route service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Day Care or Elementary school trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Demand Response	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Uber/Lyft Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weekday Service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Saturday trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sunday trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Escorted Door-to-Door Trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Escorted Door-thru Door Trips	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. What are your clients' primary barriers in accessing needed transportation? Please identify.

Regionally Coordinated Transportation Plan Agency Survey

Section 3: Local Coordination Efforts

11. Is there an organization or committee in your community that has been assigned with the responsibility of coordinating transportation services among transit providers, human service agencies, and consumers?

Yes

No

12. If "Yes", please identify the types of coordinated activities your agency participates in or is interested in:

	Now Providing	Interested In
Sharing vehicles	<input type="radio"/>	<input type="radio"/>
Cooperative travel training	<input type="radio"/>	<input type="radio"/>
Joint purchasing of vehicles	<input type="radio"/>	<input type="radio"/>
Joint insurance purchasing	<input type="radio"/>	<input type="radio"/>
Joint staff training	<input type="radio"/>	<input type="radio"/>
Cooperative public marketing and public information	<input type="radio"/>	<input type="radio"/>

Other (please specify)

13. What are the biggest constraints your organization encounters in providing and coordinating transportation services? (Check all that apply)

- Lack of funding to serve current needs.
- Lack of funding for service coordination.
- Insurance (e.g. our insurance policy does not allow us to carry non-agency passengers, etc.)
- Inadequate existing fixed route service provided by your agency or another agency.
- State or other regulations are too restrictive regarding criteria for who is eligible for our transportation services.
- Peak travel times for our clients are the same as nearby agencies limiting vehicle sharing.
- Unaware of other transportation services in the area.
- Unable to mix and coordinate grants from different agencies.
- Other (please specify)

14. Does your agency have any resources available for community transportation?

- Yes
- No

If "Yes", please identify the types of resources available:

15. In your opinion, is there sustained support for coordinated transportation planning among elected officials, agency administrators, and other leaders in the community your serve? (On a scale of 1– 4, with "1" representing a relatively low level of sustained support and "4" representing high level of sustained support, please check one answer)

1	2	3	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. In your opinion, is there growing commitment among local elected officials, transit agencies, and human service organizations for coordinating human service transportation trips and maximizing resources? (On a scale of 1 – 4, with "1" representing a low level of commitment and "4" representing a high degree of commitment, please circle one answer)

1	2	3	4
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Is there an on-going process for identifying duplication of transportation services, underused assets, and service gaps in your service area? If yes, describe this process.

18. Is there a strategic plan to provide coordinated transportation in your community? If yes, explain your mission and goals and your plan to improve coordination.

19. In your opinion, what enhancements are most needed to improve the coordination of public transit and human service transportation in your service area?

20. If there are any other issues, concerns, or information relevant to this issue, please feel free to provide them in the spaces below.

APPENDIX B
Transportation Agency Survey Mailing List

**Transportation Inventory Stakeholder Survey
Mailing List**

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	State	ZIP
A&A Wheel Chair & Special Needs	Ms. Stephanie Elsberry	281-702-8852	aawheelchair@gmail.com	5757 Westheimer #3282	Houston	Texas	77057
Ace Charter Svs.	Director of Transportation	713-223-5466		5929 Schumacher Lane	Houston	Texas	77057
AFC Transportation	John Ferrari	713-988-5466	john@afchouston.com	15734 Aldine Westfield rd	Houston	Texas	77032
Alamo Bus Service	Valerie Guevara	713-643-7788	customerservice@alamobusservice.com	5202 Maudlin St.	Houston	Texas	77087
Alpha Medical Transport LLC	Terry Caruthers	832-229-3943	toc911@hotmail.com	10502 Greencreek Dr	Houston	Texas	77070
American Cancer Society	Director of Transportation	713-706-5690		6301 Richmond	Houston	Texas	77057
American Medical Response	Kevin Tipton, Operations Manager	713-741-7474	amr.houston@amr.net	5405 Consultant Plaza Drive	Houston	Texas	77032
American Red Cross	Steve Atchison, Managing Director	713-313-1762	steve.atchison@redcross.org	2700 Southwest Freeway	Houston	Texas	77098
Area Agency on Aging of Harris County	Ms. Deborah A. Moore, Bureau Chief	832-393-4410	beverly.brownlow@houstontx.gov	8000 North Stadium Dr. 3rd Floor	Houston	Texas	77054
Area Agency on Aging of Houston-Galveston	Mr. Curtis Cooper	713-627-3200	curtis.cooper@h-gac.com	P.O. Box 22777	Houston	Texas	77227
Autobuses Lucan	Director of Transportation	713-921-4949	autobuseslucano@inbox.com	719 Telephone Rd.	Houston	Texas	77023
B & J Bus Services	Albertha Freeman	713-747-5382	jfr4523980@aol.com	4511 Willow Brook	Houaton	Texas	77021
B.H. Goodman Bus Services Inc.	Director of Transportation	713-880-9700		6001 N. Shepherd Dr.	Houston	Texas	77091
Baystar EMS	Director of Transportation	281-427-1554	estricklin@baystarems.com	3103 North Hwy 146	Baytown	Texas	77522
Beloved Transportation, LLC	Devona Washington	832-364-5900	4dlw@sbcglobal.net	3810 Alder Pass Court	Katy	Texas	77449
Big Mac Taxi Service	Director of Transportation	281-862-0442		16810 Market St.	Channelview	Texas	77530
Blue Sky Ground Transportation	Nelson Rowell	281-857-1288	blueskyground8@gmail.com	13919 McDermott	Houston	Texas	77032
Bryant Transportation Services	Michael Bryant	832-881-7852	bryanttransport@att.net	10222 S. Gessner #702	Houston	Texas	77071
C W Unlimited Transportation Services	Christy Williams		christywilliams@yahoo.com	12500 Brookglade Circle #197	Houston	Texas	77099

**Transportation Inventory Stakeholder Survey
Mailing List**

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	State	ZIP
Cameo Caregivers	Director of Transportation	713-682-7272	asmith@cameocaregivers.com	7026 Old Katy Rd. # 305	Houston	Texas	77024
Capricorn Bus Lines Incorporated	Baltizar D Flores Jr	713-692-7117		5224 Airline	Houston	Texas	77002
Cardinal Senior Care of Houston	Director of Transportation	832-659-0218		9219 Katy Freeway #162	Houston	Texas	77024
Care Connection ADRC	Annette Offord	832-393-5495	annette.offord@houstontx.gov	4801 Lockwood Drive	Houston	Texas	77026
Channelview Taxi	Ms. Tami	281-860-1024	bigmactransportation@gmail.com	16810 Market	Houston	Texas	77530
City of West University Place	Tony Brooks	713-662-5895	tbrooks@westutx.gov	6104 Auden	West University Place	Texas	77005
Clear Lake Cab	Director of Transportation	281-338-7133		175 Alabama Ave.	League City	Texas	77573
Coach USA	Director of Transportation	713-751-0017		815 Pierce Street	Houston	Texas	77029
Continental Bus Lines		713-692-1996		8805 Arkansas St.	Houston	Texas	77093
Corporate Services International	Alex Nassar, Director	713-647-6906	alex@csidmc.com	5701 Southwest Freeway	Houston	Texas	77057
Cypress Assistance Ministries	Monique Wright	281-955-7695	moniquew@cypressassistance.org	P.O. Box 2336	Cypress	Texas	77065
Cypress Express Transportation	Donald Rawls	832-605-2391	rides@cypressexpress.com	4505 Hwy 6 North Ste. 400D	Houston	Texas	77084
Depelchin Children's Center	Director of Transportation	713-730-2335	info@depelchin.org	4950 Memorial Drive	Houston	Texas	77007
Dial-a-ride Transportation	Johnny Bryant	832-5-423-5484	johnnybryant478@yahoo.com			Texas	
D'Oliver Transportation	Demetria Halley, Owner	713-365-0101	D.halley@yahoo.com	8313 Southwest Freeway #112	Houston	Texas	77074
Dragon Fly Transportation	Director of Transportation	713-539-6809	glenn@buswkn.com	P.O. Box 266774	Houston	Texas	77207
EI- Expreso Bus Company	Director of Transportation	713 -926-6621	info@elexpreso.net	812 Delano St.	Houston	Texas	77003
Elite Limousines of Houston	Director of Transportation	(281) 955-5450	Service@EliteLimoHouston.com	9597 Jones Road #163	Houston	Texas	77065
Elite Transit	Crystal	281-506-7508	elitetransit1@gmail.com	12455 West[ark Dr.	Houston	Texas	77082
Empire Executive Coaches	Director of Transportation	281-777-5429	eecoaches.com	11611 Beechnut St	Houston	Texas	77072-4106

**Transportation Inventory Stakeholder Survey
Mailing List**

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	State	ZIP
Ethridge Medical Services	Martha J Ethridge	281-445-7616		514 Deepgrove Dr.	Houston	Texas	77037
Evelyn Rubenstein Jewish Community Center of Houston	Timothy Stewart	713-595-8178	tstewart@erjchouston.org clavenda@erjchouston.org	5601 South Braeswood Boulevard	Houston	Texas	77096
Family First Transportation	Carlen Foster	281-550-8765	white.earljr@yahoo.com	4922 Vintage Grove Ct	Katy	Texas	77449
Family Service of Greater Houston	Elizabeth Green	713-802-7869	egreen@familyservices.org	4625 Lillian Street	Houston	Texas	77007
First Class Tours	Director of Transportation	281-501-8800	info@firstclasstours.net	12703 Eastex Freeway	Houston	Texas	77039
First Medical Response Respond	Bobby Long	713-691-5455	blong@firstmedicalrespond.com	4625 N Freeway #213	Houston	Texas	77022
First Transit	Mark Rogers	713-290-2850		5555 Deauville Praza Dr.	Houston	Texas	77092
Gemstone NEMT Service LLC	Clinton Mercer	713-517-7746	mercercClinton@yahoo.com	19327 Little Pine Lane	Katy	Texas	77449
Greater Houston Transportation Company	Lauren Smith, Operations Manager	713-428-5894	www.houstonyellowcab.com	1406 Hays Street	Houston	Texas	77009
Green Transportation Services	Danielle Green	713.585.5302	plotnplan99@yahoo.com	P.O. Box 330586	Houston	Texas	77233
Greyhound	Director of Transportation	713-759-6565	sandraward1972@yahoo.com	2121 Main St.	Houston	Texas	77002
Harris County Community Services, Social Services Division	Ellen Seaton, Social Services Director	713-696-1948	ellen.seaton@csd.hctx.net	9418 Jensen	Houston	Texas	77093
HealthQuest EMS	Kevin Cuneo	713-787-5455	kcuneo@healthquestems.com	16321 Loch Katrine Lane D10	Houston	Texas	77084
Heritage Hall Senior Center	Elizabeth Flores, Director	713-675-4487	lon.squyres@jacintocity-tx.gov	1025 Oates Road	Jacinto City	Texas	77029
HK Transit	Larna Brown, Executive Director	832-574-4348	admin@texastranspor.com	957 Nasa Parkway #333	Houston	Texas	77058
Houston Area Parkinson Society (Haps)	Kathleen Crist	713-626-7114		2700 Southwest Freeway # 296	Houston	Texas	77098
Houston Area Women's Center	Leigh Vaughan	713-528-6798	www.hawc.org	1010 Waugh Drive	Houston	Texas	77019
Houston Center For Independent Living	Sandra Bookman	713-974-4621	hcil@neosoft.com	6201 Bonhomme Rd., Ste 150	Houston	Texas	77036
Houston Charter Company		281-644-0883		11811 North Freeway		Texas	77060

**Transportation Inventory Stakeholder Survey
Mailing List**

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	State	ZIP
Houston's Amazing Place/Formally known as The Seniors Place	Lillian Leeds/Faith Brock	713-552-0420	lleeds@amazingplacehouston.org fbrock@amazingplacehouston.org	3735 Drexel	Houston	Texas	77027
Integrity Transportation Services	Stevette Walton	281-763-7592	info@integrity-transportation-service.com	6923 Stearns Street	Houston	Texas	77021
Katy Area Ride Service	Kathie Gerritzen	832-773-8645	kathie.gerritzen@karskaty.org	P.O. Box 1062	Katy	Texas	77492
Lone Silver Transportation	Amy Wingate	832-803-5652	amywingate@live.com	6401 Bingle Road, Ste 210	Houston	Texas	77092
Lone Star Cab	Ricky Kamins	713-880-9002	rickam5327@aol.com	5825 Kelley Street	Houston	Texas	77026
Matrix Transport	Tammy Bolden	713.378.1339	tammymixy25@aol.com	5622 Bridgeforest	Houston	Texas	77088
Mayor's Office of Veterans Affairs City of Houston	Robert Dembo III	832-393-8147	Robert.Demboll@houstontx.gov			Texas	
Medical Transportation	Juan Hidalgo	832 434-1721	javiermedicaltransportation@gmail.com	12531 Lancelot Dr. , Houston, Tx 77031	Houston	Texas	77031
Mounting Horizons	Perry Hunter, President/CEO	713-510-8755	phunter@mountinghorizons.org	5600 NW Central Dr. #250	Houston	Texas	77092
MTM, Inc.	Tina Gee	713-680-4550		5151 Mitchelldale Bldg. 11A-10	Houston	Texas	77092
MyMediTransit.com	Donald Rawls , Manager	832-683-4472	info@cypressexpress.com	16151 Cairnway Dr. Ste. 106	Houston	Texas	77084
National International Charter	Director of Transportation	713-926-2908		6601 Rockbridge Ln.	Houston	Texas	77023
Neighborhood Centers	Megglin Lorino, Director	713-558-6372	mlorino@neighborhood-centers.org	3838 Aberdeen Way	Houston	Texas	77025
New Land Tours	Director of Transportation	713-910-2595	newlandtours@aol.com	10554 E Hardy Rd	Houston	Texas	77093
North Forest ISD	Terry Penn	713-556-9595	northforestinfo@houstonisd.org	10729 Mesa	Houston	Texas	77078
Northwest Assistance Ministries	Grace Jackson, Senior Services Director	281-885-4628	www.namonline.org	15555 Kuykendahl Road	Houston	Texas	77090
Nurse Management EMS	Leslie Smith	832-746-7869	nmems@peoplepc.com	2823 North Main	Houston	Texas	77477
Odom Medical Cab	Director of Transportation	281-275-4141	odom@odomnemt.com	14100 Southwest Freeway Suite 360	Sugarland	Texas	77478
On the Go Transportation	Michelle Sherman	832.216.3636	michelle.sherman09@yahoo.com	5727 Coastal Way	Houston	Texas	77085

**Transportation Inventory Stakeholder Survey
Mailing List**

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	State	ZIP
Pasadena Cab	Elmer Martinez	713.477.6000	elmer@yellowcabgalveston.com	P.O. Box 6522	Pasadena	Texas	77506
Pasadena ISD	Keith Moore	713-740-0817	kmoore@pasadenaisd.org	3212 Lafferty	Pasadena	Texas	77504
Precinct2gether Voucher Program	Angela Dizazzo, Director of Voucher Program	281-860-9740		16003 Lorenzo	Channelview	Texas	77530
R R Transportation Services, Inc	Mr. Randall	713.988.2222	services@rrtransportation.com	P.O. Box 1501	Bellaire	Texas	77402
Red Top Cab	Pat Pena	281.422.6000	sammystowingbaytown@gmail.com			Texas	
Sam's Limosine & Transportation Service	VP Sales and Mktng	713-780-7077	joellen.howell@samslimosine.com	9225 Rasmus Dr.	Houston	Texas	77063
Secure a Ride Transportation, Inc	Lydia Lewis	832-207-2363	mslydialewis@yahoo.com	14050 Hillingdale Lane	Houston	Texas	77070
Shuttle Squad	Anita Sparks-Bohn	281.330.5134	asparksbohn@gmail.com	17306 Bonard Circle	Houston	Texas	77379
Sky Line Ambulance Service		713-448-9118		9700 Leawood Blvd. S. 401	Houston	Texas	77099
Southside Medical Transportation	Delores Jackson	713.991.5518	southsidemedtrans@sbcglobal.net	6829 Almeda Genoa Rd	Houston	Texas	77075
St. HOPE FOUNDATION	Director of Transportation			6800 West Loop South #560	Bellaire	Texas	77401
Taiwanese Heritage Society of Houston	Director of Transportation	713-271-5885		5885 Point West	Houston	Texas	77036
Texas Department of Assistive and Rehabilitative Services	Ronald J. Fleming, Regional Director	713-267-8510	ron.fleming@dars.state.tx.us	6220 Westpark Drive Suite 110	Houston	Texas	77057
Texas Department of Assistive and Rehabilitative Services	Linda Lyons, Regional Program Specialist	713-267-8515	linda.lyons@dars.state.tx.us		Houston	Texas	77057
Texas Veterans Commision	Mr. Julio Harros	713-383-2750	julio.harros@va.gov	6900 Almeda	Houston	Texas	77030
Tex's Taxicab Service	Manager	281-857-2079		1423 Parkwood Ave.	Friendswood	Texas	77546
The Catholic Charties	Denise Diaz	713-874-6588		2900 Louisiana	Houston	Texas	77006
The Houston Wave	Director of Transportation	713-863-9283	info@houstonwave.com	1160 W 26th St	Houston	Texas	77008
The Jewish Community Center	Director of Transportation	713-729-3200	jdinkin@ericchouston.org	5601 S. Braeswood Blvd.	Houston	Texas	77096

**Transportation Inventory Stakeholder Survey
Mailing List**

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	State	ZIP
The Salvation Army-Aldine Westfield	Patrick Mouton	713-695-3388	patrick.mouton@uss.salvationarmy.org	2600 Aldine Westfield	Houston	Texas	77093
TruCare Transportation	Director of Transportation	713-771-1554	trucaretranspo@att.net	10039 Bissonnet Ste 312	Houston	Texas	77036
United Way	Mary Vazquez	713-685-2455	MVazquez@unitedwayhouston.org	50 Waugh Drive	Houston	Texas	77007
Veteran Transportation	Barbra Bell	713-791-1414 ext. 24694	Barbra.bell@va.gov	2002 Holcombe Blvd, Suite 2A-104	Houston	Texas	77030
Village Learning & Achievement	Kimberly Brusatori	281.358.6172	kimbrusatori@hotmail.com	3819 Plum Valley	Kingwood	Texas	77339
Volunteer Interfaith Caregivers - Southwest	Debby Posso	713-772-8181		5001 Bellaire Boulevard Room 7	Bellaire	Texas	77401
Workforce Solutions Gulf Coast	Mr. Michael Temple, Executive Director	713-993-4524	mike.temple@h-gac.com	3555 Timmons Lane	Houston	Texas	77027
YWCA	Rhonda James , Director of Programs	713-868-9922	rjames@ywcahouston.org	6309 Martin Luter King Blvd.	Houston	Texas	77021

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	ZIP
Acadian Ambulance Service of Texas, LLC	Eric Stricklin	832-321-3875		3103 N. Hwy 146	Baytown	77520
Agape Medical Transport	Ed Harris	832-289-1857	getedharris@gmail.com	11359 Harbor Breeze Dr	Montgomery	77356
Baytown Senior Disabled Transportation Program	Ferni Green-Small	281-420-5398		2401 Market	Baytown	77520
BrightStar Care The Woodlands	Andi Horger	281-367-7827	www.brightstarcare.com/north-houston	8505 Technology Forest Pl., #502	Woodlands	77381
Cleveland Senior Citizens Organization	Maxine Morris	281-592-1174		P.O. Box 1095	Cleveland	77328
Conroe Connection	Ms. Shawn Johnson	936-522-3526	sjohnson@cityofconroe.org	300 West Davis	Conroe	77304
Friends of Elder Citizens INC.	Olivia Barrios	979-245-6800	foecbc@sbcglobal.net	1510 Avenue G	Bay City	77414
Helping One Another, Inc	Serving seniors Austin	979-885-4188		510 2nd Street	Sealy	77474
Interfaith of the Woodlands	Lucy Gomez	832-615-8232	www.woodlandsinterfaith.org	4242 Interfaith Way	The Woodlands	77381
Liberty County Project on Aging, Inc.	Liberty County Project on Aging, Inc.	936-336-7265	info@libertyseniors.org	2000 Panther Lane	Liberty	77575
Liberty County Van Transportation	Liberty County Indigent Health Care Program	936-336-4693	info@libertyseniors.org	501 Palmer	Liberty	77575
Meals on Wheels Montgomery County	De'Andre J. Guin, Sr. , Director of Transportation & Mobility Management	936-756-5828 ext. 111	deandre@mowmc.org	1202 Candy Cane Lane	Conroe	77301
Committee On Aging- Senior Rides	Allison Hulett	936.756.3161	allison@mowmc.org	2235 Lake Robbins Drive	The Woodlands	77380
Quality Care Services		281-362-1155	spring@qualitycares.com	26460 IH-45 North	Spring	77386
Red Cross Baytown Branch Office		281-424-1300	www.houstonredcross.org	5309 Decker Drive	Baytown	77523
Society of Samaritans	Society of Samaritans	281-259-8452		31355 Magnolia Industrial Lane, Suite 500	Magnolia	77355
St. Hope Foundation	Conroe Clinic / St. Hope Foundation Inc.	936-441-2440		1414 South Frazier, Suite 106	Conroe	77301
Tri-County Behavioral Healthcare	Catherine Prestigiovanni, Director of Strategic Development	936-521-8418	milliem@tcbhc.org	1506 FM 2854	Conroe	77304

AGENCY TYPE	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	ZIP
All Student Shuttle	Director of Transportation	281-619-8309	allstudentshuttle@gmail.com	4771 Sweetwater Blvd. #102	Sugarland	77479
American Red Cross - Fort Bend County	Director of Transportation	281-342-9480		2610 B.F. Terry Blvd.	Rosenberg	77471
City of Katy Senior Center	Manager	281-391-4837		5370 E. 5th Street	Katy	77441
Coast to Coast Vanpool Alliance LLC	Sandra Pierce	832-921-4072	INFO@COASTTOCOASTVANPOOLALLIANCE.COM	117811 Dove Pass Court	Richmond	77407-2095
Fort Bend Center for Independent Living	Director	281-980-2219		12946 Dairy Ashford Rd, # 110	Sugar Land	77478
Fort Bend County Emergency Operations Center	Manager	281-342-2761		118 Legion Drive,	Richmond	77469
Fort Bend Seniors	Manuela Arroyos	281-633-7055	mha@fortbendseniors.org	P.O. Box 1488	Rosenberg	77471
Fort Bend Taxi	Director of Transportation	281-208-2222	info@sugarlandtaxi.com	620 Murphy Rd Ste 210	Stafford	77477
Katy Area Ride Service	Kathie Gerritzen	832-773-8645	kathie.gerritzen@karskaty.org	PO Box 1062	Katy	77492
Kids On the Go –U.S.A., Inc.	Director of Transportation	281-313-5437	kidsonthego@hotmail.com	P.O. Box 16506	Sugar Land	77478
Medical Transportation Management	Tina Gee	713-680-4550	tgee@mtm-inc.net	5151 Mitchelldale Bldg. 11 A-10	Houston	77092
Odom Medical Cab	Director of Transportation	281-275-4141		14100 Southwest Freeway Suite 360	Sugarland	77478
Paler Medical Transportation	Director of Operation	281-499-9110		13955 Murphy Rd #207	Stafford	77477
Saint Hope Foundation	Community Health Center	281-277-8571		13020 Dairy Ashford	Sugar Land	77478
Senior Citizen Program	Senior Citizen Program - Columbus Center - Mansfield	979-532-6430		930 Travis	Columbus	78934
Senior Citizen Program	WCJC Colorado County Senior Citizen Program - Weimar Center - Faith Lutheran Church	979-532-6430		601 South Eagle	Weimar	78962
Sugarland Taxis Cab	Director of Transportation	281-232-2543 832-222-2222		16107 Knesington Dr SugarLand, TX	Sugarland	77478
TEXANA	Behavioral Healthcare Manager	281-238-1800		4910 Airport Ave.	Rosenberg	77471

Waller ISD	Steve Underhill	939-372-2116	sunderhill@wallerisd.net	2214 Waller St.	Waller	77484
Weimar Senior Center First Methodist Church	Director of Senior Program	(Columbus) 979.532.6430		615 Eagle St.	Weimar	78962
Wharton Co. Jr. College Senior Citizen Program	Caroline R. Osborne	979-532-6430	carolo@wcjc.edu	911 Boling Highway	Wharton	77488

Agency Type	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	ZIP
ActionS Inc. of Brazoria County	Murphy Rankin	979-849-6132	mrankin49@sbcglobal.net	1524 E. Mulberry, Suite 135	Angleton	77515
Alvin Community College Education and Senior Services (ACCESS)	Rhonda Myers	281-756-3729	rmyers@alvincollege.edu	3110 Mustang Road	Alvin	77511
Alvin Meals on Wheels Inc.	Lacey Schlemmer	281-585-6633		1414 S Johnson St	Alvin	77511
Amera Solutions	Administrator	281-872-6400	amera@amerasolutions.com	11601 Shadow Creek Parkway #111-225	Pearland	77584
American Red Cross in Brazoria County	Charlie Davis	979-849-6439	cdavis@ghac.org	120 E Myrtle	Angleton	77516
Boys & Girls Club of Brazoria County	Debbie Davis, Interim CEO	979-373-9668		202 W. First Street	Freeport	77541
Brazoria County Alliance for Children, Inc.	Lisa Jolly, CEO	979-849-2500	ljolly@cac-bc.org	P.O. Box 997	Angleton	77516
Brazoria County Center for Independent Living	Chamane Barrow	979-849-7060	cbarrow@cbfl.cc	1110 -D East Mulberry	Angleton	77515
Dial-a-ride Transportation (DART)	Manager	409-797-3909		P.O. Box 779	Galveston	77553
Forgotten Angels	based service	281-412-6435		7918 Broadway, # 104	Pearland	77581
Friends of Elder Citizens (FOEC) dba Rtransit	Friends of Elder Citizens (FOEC) dba Rtransit	361-972-9921	foec1@tisd.net	P.O. Box 791	Palacios	77465
Friendswood Community Center	Genie Balderaz	281-482-8441	gbalderaz@friendswood.com	416 Morningside	Friendswood	77546
Galveston County Parks and Cultural Services	Ms. Carla Ayala	409-770-6251	jennifer.krupa@co.galveston.tx.us	4102 Main Street(FM 519)	La Marque	77568
Galveston Yellow Cab	Director of Transportation	409-763-3333		5824 Avenue S	Galveston	77515
Home Instead Senior Care	Director of Transportation	409-762-0444		600 Gulf Freeway 105	Texas City	77591
Houston Kiddie Transit Express Transit Services	Larna Martin	832-574-4348	admin@texastranspor.com			
Mounting Horizons	Perry Hunter	713 510 8755	phunter@mountinghorizons.org	4700 Broadway Suite C102	Galveston,	77551
Nessler Community Center	Tava Matzke	409-643-5990	www.texascitygardenclub.org	2110 5th Avenue North	Texas City	77590
SeniorShare Program of Galveston County, Inc.	Director	281-389-7590	info@seniorsshare.org	2410 25th Ave North	Galveston	77590

Agency Type	CONTACT NAME	PHONE	E-MAIL	ADDRESS	City	ZIP
St. Vincent's Episcopal House	Director	409-763-8521	stvhope@stvhope.org	2817 Alfreda Houston Place	Galveston	77550
West Galveston County Interfaith Caring Ministries H.I.S Ministries	Director	409-925-4697 or 409.927.8129	hisministries@yahoo.com	4205 Jackson St.	Santa Fe	77517
Women's Center of Brazoria County	Vicki Ennis	979-849-9553 or 979-864-1460		1216 Velasco St	Angleton	77516