

Public comments received during the public comment period (July 17 – August 18, 2024)  
for the Reliability, Congestion, and Congestion Mitigation Air Quality (CMAQ)  
[2024 Performance Measures Report and Scorecards](#)

**Comment #1 received on 7/19/24 from an unidentified citizen:**

I'm so grateful for the new Metro leadership who were smart enough to put the brakes on the University Line. I would much rather walk one block over to catch a bus than walk 7 blocks to catch a "Rapid" bus. The trains are even worse for air quality. Long lines of cars wait at stop lights for the trains to go by and most of the time there are only a handful of people on the train while twenty or more cars are sitting and waiting. If I'm going to UH, I would definitely go in a car which would be a short 15 minute drive as opposed to an hour that includes having to walk and change train lines downtown. Trains and "RAPID" Bus Lines cause traffic congestion. If they were underground or in the air, they would make sense in Houston.

**H-GAC response to Comment #1:**

Thank you for your comment. H-GAC recognizes the need and is actively working with regional transit providers for abundant, safe, reliable, and well-connected public and human service transportation. The [Regional Coordination Transportation Plan](#) identifies practical recommendations for transit service improvements, transit information gaps, unmet needs, and improved coordination with non-profit and for-profit transportation providers.

**Comment #2 received on 7/26/24 from Glenn Venables:**

Most of the reliability & congestion metrics are pitiful, virtually meaningless. They appear to be designed to show success and do not reflect "common sense." Does anyone think a 50% increase in travel time is reliable? Acceptable? I routinely have to double my planned driving time to get to a Houston destination. Further, your report does not tie metrics to the improvement actions that are being taken. Each metric should be linked to a set of improvement initiatives.

**H-GAC response to Comment #2:**

Thank you for your comments. We will include the strategies and regional improvements in the scorecard report and their link to the performance measures.