

City of Houston
Department of Neighborhoods
Inspection and Public Service
“The Peoples Department”



“ROLE OF CODE ENFORCEMENT”

Enforcement Powers

Texas Health &
Safety 341.013

City of Houston
Chapter 39-67 & 39-
77

CMiles

▶ Waste on
properties

▶ Heavy
Trash

Specific Violations for Waste THSC 341.013

- **(a)** Premises occupied or used as a residence or for business or pleasure shall be kept in a sanitary condition.
- **(b)** Kitchen waste, laundry waste, or sewage may not be allowed to accumulate in, discharge into, or flow into a public place, gutter, street, or highway.
- **(c)** Waste products, offal, polluting material, spent chemicals, liquors, brines, garbage, rubbish, refuse, used tires, or other waste of any kind may not be stored, deposited, or disposed of in a manner that may cause the pollution of the surrounding land, contamination of groundwater or surface water, or the breeding of insects or rodents.
- **(e)** A person may not permit vacant or abandoned property owned or controlled by the person to be in condition that will create a public health nuisance or other condition prejudicial to public health.



Miles

Clean Premises





Nuisance on
vacant lot/
private property

IPS Role

Notify property owners when there are heavy trash and nuisance violation(s) on private property

- Removing improperly discarded items only after the notification period has expired
- Private contractor, abatement team, community service volunteers
- Issuance of citations when necessary & lien properties where there is non-compliance
- Public/Community Awareness-email blasts, blogs, brochures, HOA meetings, etc....
- Offering suggestions to property owners for deterrence



Department of Neighborhoods



Single Instance Email

Dear Friends,

Our company is excited to announce that you're now part of the 100% Single Instance Exchange. This program is a key element of our commitment to reduce our carbon footprint and improve our operational efficiency. It's a win-win for everyone involved. We're looking forward to your feedback and suggestions to help us make this program even better. We'll be in touch with you soon.

There are a number of ways to make the most of this program. For the 100% Single Instance Exchange to be successful, we need your help. We've outlined some key steps to help you get started. We'll be in touch with you soon.

Should you have any questions or need any help, please don't hesitate to reach out to our support team. We're here to help you every step of the way.

Thank you!

John Doe, Director of IT

Microsoft Office | 1234 Main Street | Suite 100
New York, NY 10001 | (212) 555-1234

For more information, please visit our website at www.singleinstance.com. We'll be in touch with you soon.

Best regards,

John Doe

Notification

Miles



**It's not my
fault!**

Accountability



Miles

Heavy Trash



Heavy Trash & Trash Containers

- ▶ 39-65 (c) Trash is placed before scheduled time/not properly bundled.
- ▶ 39-77 (d) Unlawful to place or to allow remaining any materials at the curb line for heavy trash prior to 6:00p.m. of the Friday before.



Citation

PENALTY-REQUEST TO
COME TO
COURT/SUMMONS

Miles

New York State - Department of Motor Vehicles
TRAFFIC TICKET

AA G0030601

AGENCY: [Redacted]

LAST NAME: [Redacted] FIRST NAME: [Redacted] MI: [Redacted] LICENSE CODE: [Redacted]

NUMBER & STREET ADDRESS: [Redacted] PHONE: [Redacted]

CITY: [Redacted] STATE: [Redacted] ZIP CODE: [Redacted] DRIVER'S SEX: [Redacted] LIC CLASSIFIED TYPE: [Redacted]

U.S. NUMBER: [Redacted] SEX: [Redacted] DATE OF BIRTH (MMDDYY): [Redacted]

STATE: [Redacted] LICENSE EXPIRES (MMDDYY): [Redacted] VEH TYPE: [Redacted] VEH YR: [Redacted] VEH MAKE: [Redacted] VEH COLOR: [Redacted]

PLATE #: [Redacted] REG STATE: [Redacted] REGISTRATION EXPIRES (MMDDYY): [Redacted]

THE PERSON DESCRIBED ABOVE IS CHARGED AS FOLLOWS

TIME (Hour:Minute)	DATE OF OFFENSE (MMDDYY)	VEH. LIC.	TRAF. SIG. SE.	ADJUD. CODE	PRINP.	SEC.
1940	091507	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

IN VIOLATION OF SECTION AND SUBSECTION: [Redacted]

OTHER LAW: [Redacted]

DESCRIPTION / NARRATIVE: [Redacted]

PLACE OF OCCURRENCE: [Redacted]

CITY: [Redacted] COUNTY OF: [Redacted] PRECINCT: [Redacted]

COMPLAINANT SIGN AND PRINT NAME (BLANK): [Redacted]

RADAR OPERATOR NAME (Print): [Redacted]

The role of property owners, citizens, businesses

Report locations where heavy trash is observed

Use the 311 and/or online system to verify if this is your communities' week for bulk collection

Property owners should conduct regular inspections of their property

Post "No trespassing signs" or "Smile you are on camera"

Review if location is eligible for fence construction, barriers, or structure to secure property from unauthorized entrance



Deter the Violators

“Report It”

- Contact Department of Neighborhoods via 311 line
Please provide description, date, time and location where it was observed. A license plate number, type of vehicle and/or description of person observed.
- Contact email www.houstontx.gov/ips
- www.houstontx.gov/neighborhoods

***Take photos (only when safe and if it's possible) Jot down the information for referral.**



Community Service Volunteers & Outreach Projects

Community Awareness-Block Walk

Miles



Department of Neighborhoods getting the job done!

Team work!



Together Everyone Achieves More



What are we doing to deter this act?

- Word of Mouth
- Workshops
- Community walk-thru (flyers)
- Community clean ups



Department of Neighborhoods Inspection and Public Service Division

- ▶ Christylla Miles
- ▶ Division Manager
- ▶ 7125 Ardmore Street
- ▶ Houston, Texas 77054
- ▶ 832-394-0644

