



Disaster Relief A Resource Guide

FEMA

People who suffered from storm damage are eligible for assistance through various programs offered by Federal Emergency Management Agency (FEMA). You are encouraged to apply for assistance regardless of the extent of the disaster you experienced.

Before applying, have the following information ready: Social Security number, insurance information, damage information, total household income, contact information, and direct deposit information (*optional*).

Apply by phone: 1-800-621-3362, TTY 1-800-462-7585

Apply for FEMA online at www.disasterassistance.gov

Additional Resources

- ◆ American Red Cross of Greater Houston, 713-526-8300
- ◆ Salvation Army of Greater Houston, 713-752-0677
- ◆ Salvation Army of Galveston County, 409-763-1691
- ◆ Catholic Charities, 713-526-4611
- ◆ 211-Texas Information and Referral Network, dial 2-1-1 or 1-877-541-7905 for information & referral, and for questions about state benefits, such as SNAP

Resources for Those with a Disability

Portlight Inclusive Disaster Strategies, Inc. is a non-profit organization that can



help with post-disaster relief for those with disabilities. Assistance includes help with medical equipment and/or assistive technology. Phone: 1-800-626-4959

Legal and Financial Assistance

- ◆ State Bar of Texas, 1-800-504-7030
- ◆ Lone Star Legal Aid, 713-652-0077, 1-800-733-8394
- ◆ Texas Legal Services Center, 1-800-622-2520
- ◆ Texas Department of Insurance Consumer Helpline: 1-800-252-3439
- ◆ Many legal resources related to disaster relief can also be found at the website:
<https://texaslawhelp.org/>

Unemployment Assistance

- ◆ If you have lost a job due to a disaster, you may be eligible for unemployment benefits through the Disaster Unemployment Assistance (DUA). You can apply by calling 1-800-939-6631.
- ◆ Workforce Solutions, 1-888-469-5627 www.wrksolutions.com

Crisis Counseling

- ◆ Disaster Related Crisis Counseling (24 hours), 713-970-7070
- ◆ Disaster Distress Helpline (24 hours), 1-800-985-5990



TXHHSC Certification Extensions

Texas Health and Human Services has extended the deadline for Medicaid re-certification an additional six months for those living in a declared disaster county so individuals affected by the disaster can continue to receive benefits. Counties affected include Brazoria, Chambers, Colorado, Fort Bend, Galveston, Liberty, Matagorda, Montgomery, Waller, and Wharton County.

Households with certification periods ending in:

- ◆ August 2017 will be extended through February 2018;
- ◆ September 2017 will be extended through March 2018;
- ◆ October 2017 will be extended through April 2018
- ◆ November 2017 will be extended through May 2018

Volunteer and Donation Opportunities

- ◆ Houston Food Bank, 713-223-3700
- ◆ American Red Cross, 713-526-8300
- ◆ United Way of Greater Houston, 713-685-2300
- ◆ United Way Galveston, 409-762-4357
- ◆ United Way Baytown Area & Chambers, 281-424-5922
- ◆ Matagorda County United Way, 979-245-5852
- ◆ United Way of Brazoria County, 979-849-9402



Replacing Lost Documents

- Social Security Card or Medicare Card
 - Social Security Administration, 1-800-772-1213
- Birth or Death Certification (Form VS 142.3), Marriage or Divorce Verification Letter
 - Texas Dept. of State Health Services, Vital Statistics, 512-776-7111, website: <https://txapps.texas.gov/tolapp/ovra/index.htm>
- Marriage License or Divorce Decree
 - Contact the county clerk (marriage) or district clerk (divorce) in the county or district in which it was obtained.
- Vehicle Title (Form VTR-34)
 - Texas Department of Motor Vehicles, contact local office, visit website, or call 1-888-368-4689. Website: www.txdmv.gov/motorists/buying-or-selling-a-vehicle/get-a-copy-of-your-title
- Texas Driver's License or State ID (Form DL-43)
 - Department of Public Safety, contact local office or call 512-424-2600. Website: www.txdps.state.tx.us/DriverLicense/replace.htm
- Green Card/Legal Permanent Resident (Form I-90)
 - US Citizenship and Immigration Services, Phone: 1-800-375-5283, Website: www.uscis.gov/green-card/after-green-card-granted/replace-green-card
- Medicaid/Texas Benefits Card (Form 1027-A)
 - Texas Health and Human Services, contact 2-1-1 or www.yourtexasbenefits.com



Who We Are



The Area Agency on Aging (AAA), a department of Houston-Galveston Area Council, aims to help Older Texans remain independent and healthy in the community through direct services and assistance with Medicare. We also help advocate for residents in nursing homes and assisted living facilities. The Houston-Galveston AAA serves the following counties: Austin, Brazoria, Chambers, Colorado, Ft. Bend, Galveston, Liberty, Matagorda, Montgomery, Walker, Waller, and Wharton.

Contact us:

Phone: 1-800-437-7396, 713-627-3200

Address: 3555 Timmons Ln. Suite 120, Houston, TX 77027

Website: www.h-gac.com/human-services/aging